

WARRANTY POLICY FOR ACER LCD TVS

INTRODUCTION:

The Acer LCD TV, purchased from the Acer Authorised Distributors, Resellers or Retailers (Authorised Vendors) in the Middle East and Africa (except SADC countries) Region shall be covered under warranty as per the instructions in this booklet. This guideline is effective July 1st, 2005.

TERMS OF WARRANTY:

Warranty Statement:

Acer Computer (M.E.) Ltd. warrants the Acer LCD TV (excluding Expendable Parts) that are purchased from the Acer Authorised Distributors, Resellers or Retailers (Authorised Vendors) in the Middle East and Africa (except SADC countries) Region* against defects in materials or workmanship under normal use for the warranty period defined in the warranty table. Details of the warranty are set forth in the remaining sections of this booklet.

*The Acer Middle East Region consists of Bahrain, Cyprus, Jordan, Kuwait, Lebanon, Oman, Pakistan, Qatar, Saudi Arabia, Turkey, U.A.E., Yemen and Africa (except SADC countries).

Warranty Table:

Product	Parts Warranty (except Expendable parts)	Labor Warranty	Mode Of Service
Acer LCD TV	1 year	1 year	Carry-In

Warranty Period:

The warranty period of the Acer LCD TV is one year, which commences from the date of purchase of the LCD TV by the enduser.

Warranty Identification:

The purchase invoice showing the date of purchase of the Acer LCD TV along with the serial number is the proof of the date of purchase. This warranty extends only to the original purchaser and is non-transferable. If the original purchase invoice is not available, the warranty shall be as per the date of Invoice of the LCD TV from Acer Computer (M.E.) Ltd. to its distributor. In the event of any dispute, the records of Acer Computer (M.E.) Ltd. shall be final.

Service Scope:

The LCD TV will be serviced under the warranty period by the Acer Authorised Service Provider, in the territories as specified above. The service consists of repair or replacement of parts covered by this warranty.

Replacement of Parts:

All exchanged parts and products replaced under warranty service will become the property of Acer. Acer reserves the right to replace defective parts with any serviceable used parts that meet the performance specifications of new parts.

Due to frequent upgradation of the product, Acer Computers (M.E.) Ltd. reserves the right to make changes to this warranty booklet without any prior notice. Kindly refer to our website for the most updated version of this booklet.

Mode of Service:

The mode of service is 'Carry-In' i.e., the product needs to be taken to the Acer Authorised Service Provider to avail warranty service.

Turn Around Time:

The warranty service will be performed within 5 business days by the Acer Authorised Service Provider.

Warranty Limitations:

1. The warranty is limited to repairs of the LCD TV and its remote control unit only. It does not cover the replacement of the LCD TV or the remote control unit.
2. The warranty shall be void if there is any damage or malfunction due to misuse, abuse, tampering, physical breakage, improper packaging, transportation, weather, extreme temperatures, solar radiation, external electrical faults, liquid spills, lightning strikes, failure to follow the operating or maintenance instructions.
3. In addition, water damage, sand/corrosion damage, battery leakage, shock or fall of the LCD TV, scratches, abrasions or damage to the body, LCD display or damages to the connectors or cables will be presumed to have resulted from misuse and will not be covered under warranty.
4. The warranty does not apply to any software that is sold along with or distributed with the LCD TV. Any software is provided 'as is' and Acer does not warrant that the software will be uninterrupted or error free or that the software will meet your requirements.
5. Any third party is not authorised to service the LCD TV.
6. The warranty does not apply if any defect arises directly or indirectly due to use of parts or devices not sold by Acer.
7. The warranty does not apply to the normal wear and tear of the Acer LCD TV or to Expendable parts. Expendable parts are those items that during the normal course of usage of the LCD TV will require periodic replacement.
8. The warranty is applicable to only the Acer LCD TV sold in the Middle East and Africa (except SADC countries) region.
9. If any term in this booklet is preempted by or contrary to applicable provisions of the local law of the country where the Acer Product was purchased, then such term shall be preempted or superseded to the extent necessary in order to comply with such local law.

EXCEPT FOR THE WARRANTIES SET FORTH HEREIN, ACER DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED OR STATUTORY, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ANY IMPLIED WARRANTIES THAT MAY BE IMPOSED BY APPLICABLE LAW ARE LIMITED TO THE DURATION OF THIS WARRANTY. IN NO EVENT SHALL ACER BE LIABLE FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF BUSINESS, PROFITS, DATA OR USE, WHETHER IN AN ACTION IN CONTRACT OR TORT OR BASED ON A WARRANTY, ARISING OUT OF OR IN CONNECTION WITH THE USE OR PERFORMANCE OF THE ACER LCD TV PRODUCT OR ANY ACER SUPPLIED SOFTWARE WHICH ACCOMPANIES THE ACER LCD TV PRODUCT, EVEN IF ACER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. YOU AGREE THAT REPAIR OR REPLACEMENT, AS APPLICABLE OR AVAILABLE, UNDER THE WARRANTY SERVICES DESCRIBED HEREIN ARE YOUR SOLE AND EXCLUSIVE REMEDIES WITH RESPECT TO ANY BREACH OF THE ACER WARRANTY SET FORTH HEREIN.

Some territories, provinces or countries do not allow the exclusion or limitation of incidental or consequential damages for consumer products, and some territories, provinces or countries do not

allow limitations on how long an implied warranty lasts. In such territories, provinces or countries, the exclusions or limitations of this warranty may not apply to you.

This warranty gives you specific legal rights. You may also have other rights that vary from jurisdiction to jurisdiction. You are advised to consult the laws of the applicable territory, province or country for a full determination of your rights.

HOW TO OBTAIN WARRANTY SERVICE

The customer must carry-in the product to the nearest Acer Authorised Service Provider in order to obtain warranty service for the Acer LCD TV during the warranty period. The list of the Acer Authorised Service Providers in the Middle East and Africa Region can be found on the website www.acer.ae in the *Service & support* section.

GENERAL INFORMATION / ENQUIRY:

For any further information or enquiry that you may have, you may contact our Helpdesk at:

Acer Computer (M.E.) Ltd.
Customer Service Division
P.O.Box 16951
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Dubai ,U.A.E.

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